



## **TERMS**

C.O.D. or Credit Card prepayment is required until credit history can be established or verified. Open accounts can be established under Net 10 terms.

## **LEAD TIMES AND SHIPPING**

Due to manufacturing constraints all orders are subject to possible lead times up to 16 weeks. Partial deliveries are shipped as safety stocks allow.

All orders are shipped Freight Collect through UPS or through a freight carrier chosen by the customer.

Drop ship orders are not available.

Please notify Customer Service immediately if a lost shipment or shortage is suspected. We will track the shipment and assist in locating the lost parts. If parts are not located we will assist in filing a claim with the carrier and issue credit.

## **DISCLAIMER**

Possession of this catalog does not constitute the right to purchase products. All customers are carefully screened to assure the appropriate level of distribution.

We assume no liability for errors in part numbers or model applications printed within this catalog.

We reserve the right to change package quantities, descriptions, application information and prices at any time without notice.

## **WARRANTY RETURN PROCEDURE**

Customer Service must be contacted prior to returning any product. Please have part numbers, order number, invoice number and reason for return ready before calling. You will be given an RGA number which must be visible on the outside of each shipping parcel and on the WARRANTY RETURN FORM. The WARRANTY RETURN FORM must be filled out fully and faxed to Customer Service.

Any product returned without an RGA number will be returned to the customer Freight Collect.

Please see the following pages for our Warranty Statement and Warranty Return Form.



# LIMITED WARRANTY STATEMENT

SealTech Corp. (STC) warrants that its products are manufactured free from defects in materials and workmanship. This warranty is in effect for a period of **12 months** from the original date of delivery for all products, provided, that if the product is used in connection with commercial, rental or other income producing activity, the effective period of this warranty is limited to ninety (90) days from the original date of delivery. Equipment and accessories not of our manufacture are warranted only to the extent of the original manufacturer.

STC will have no obligations under this warranty with respect to installation errors made by an individual, the servicing dealer and/or his mechanic. Since the warranty applies to defects in material and workmanship, it does not apply to normal worn parts, adjustments, tune-ups or to damage caused by: (i) neglect, lack of maintenance, accident, abnormal installation or improper installation or service; (ii) use of any accessory or part not manufactured or sold by STC; (iii) operation with fuels, oils, lubrications or the like which are not suitable for use with the product; (iv) participation in or preparation for racing or other competitive activity or operating with a racing type lower unit; (v) alteration or removal of parts; (vi) water entering engine cylinder(s) through exhaust system or carburetor(s).

Any claim under this warranty shall be made in writing within the warranty period and the product on which the claim is made must be shipped, freight prepaid, to STC for inspection. The purchaser must provide: (i) a valid invoice, receipt or other ticket identifying the part and/or accessory, the date of purchase, and proof of payment; (ii) a written statement declaring the specific application in or on which the part was installed; (iii) the equipment and engine model and serial numbers; (iv) the retail customer's name and address; (v) a statement as to whether the part was installed by a qualified mechanic/technician or by the consumer; (vi) the suspected reason(s) for failure of the part(s); (vii) a warranty claim authorization number obtained from STC.

The obligation of STC under this warranty shall be limited to the repair or replacement, at our option, of a defective part or parts as is necessary to remedy the malfunction resulting from defects in material or workmanship and reimbursement of mechanic's labor time as determined by the applicable OEM flat rate at the **Area's Prevailing Average Shop Rate**.

**THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN AS PROVIDED HEREIN; THIS WARRANTY IS EXPRESSED IN LIEU OF ANY OTHER WARRANTY; THIS WARRANTY SHALL SERVE AS THE CUSTOMER'S EXCLUSIVE REMEDY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE IS APPLICABLE.**

Any warranty which may be implied or imposed by law is limited to the duration of this warranty. STC shall not be liable for any incidental or consequential damages for breach of any expressed or implied warranty relating to the products other than as provided herein. Some states do not allow limitations on how long an implied warranty lasts, to the exclusion or limitation of incidental or consequential damages, so the limitation or exclusion may not apply. This warranty gives you specific legal rights which vary from state to state.

# WARRANTY CLAIM FORM

RG#

*In the interest of addressing your claim quickly, please complete as much of the information below as possible.*

Person Submitting Form: \_\_\_\_\_

Company: \_\_\_\_\_

Contact Phone: \_\_\_\_\_

Part Number: \_\_\_\_\_

Description: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Date of Original Purchase: \_\_\_\_\_

**DOES THIS CLAIM INVOLVE LABOR?**

(circle one)

**NO**

**YES**

**PROBLEM STATEMENT:** *Please provide as much detail as possible so that we can solve your claim quickly and, if necessary, improve the product in the future.*

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*Please return part tagged with part number listed on invoice. Also, please include any related damaged parts if applicable. If a labor claim is included, please include a list of all part numbers required for repair, the shop labor rate, the estimated time for repair and any related invoicing/estimates.*

**\*\*\*PLEASE RETAIN TRACKING INFORMATION AND INSURE THE SHIPMENT. WE WILL NOT BE RESPONSIBLE FOR LOST SHIPMENTS.**

**IF THE NEED ARISES FOR A WARRANTY CLAIM. PLEASE CONTACT CUSTOMER SERVICE IMMEDIATELY FOR AN RGA NUMBER. ALSO, PLEASE COMPLETE THE ABOVE FORM FULLY AND FAX TO 205-402-3986.**

